



CRUISE TERMS & CONDITIONS

RESERVATIONS & PAYMENTS

- A non-refundable deposit of \$1500 per person is required at the time of booking when reserving more than 90 days from the sailing date.
- Balance due 90 days prior to sailing date.
- Balance will be automatically charged on the due date to the credit card used to book. An alternative card can be provided over the phone.
- Balances not paid by the due date will automatically incur a \$250 late payment fee. Guests have 7 days from the due date to pay all monies owed. Failure to do so will result in the reservation being cancelled.
- Full payment required at booking for sailing dates less than 90 days away.
- Visa, MasterCard, Discover, American Express, Apple Pay (online bookings only) are accepted.
- 2% booking fee applies to all bookings
- Loyalty discounts and promotional credits must be disclosed at the time of booking and cannot be applied online. Please call 1.877.772.4549 to book with loyalty discounts/credits.

CRUISE CHANGES, CANCELLATIONS, AND CRUISE CREDITS

- Names/cruise dates may be changed up to 30 days from the sailing date for a \$50 per person change fee.
- Cruises canceled within 90 days of the sailing date are non-refundable.
- Cruise credits awarded by and at the discretion of Island Windjammers are non-refundable, non-transferable, and not combinable with other discounts or promotions.

CRUISE CHANGES AND CANCELLATIONS BY THE CARRIER

- If the company cancels a cruise within 90 days of the sailing date for mechanical or other company-related issues, guests will be issued a cruise credit equivalent to the dollar amount paid for the cruise.
- If a cruise must be rescheduled by the company because of weather, political events, pandemics, or any other trip interruptions resulting from events beyond the company's control, a cruise credit equivalent to the dollar amount paid for the cruise will be issued to affected guests.
- Previous discounts or promotional rates will not be applicable towards rebooked cruises.

TRAVEL REQUIREMENTS

- Valid passports are required for all guests.
- Visas may be required in some countries.

- Passports and visas are the responsibility of the Guest.
- No refund of cruise fare will be given to any passenger who does not have required documents.
- Passports may be held during some cruises by the Guest Liaison or Captain for customs and immigration purposes.

GENERAL TERMS

General Acknowledgement & Acceptance

- Your reservation serves as your acceptance of the Island Windjammers [Contract of Passage](#) and Terms and Conditions.

Age Requirement

- Children ages 8 and older are welcome aboard Island Windjammers.
- Any guest under the age of 21 must be accompanied by an adult aged 21 or over. There is no minimum age requirement for Private Sails.

Right to Refuse Passage

- Island Windjammers reserves the right to refuse passage to any guest for any reason. These include but are not limited to: rude or antisocial behavior, health and/or safety risks to self or others, overconsumption of alcohol, smoking outside of designated areas, or possession of illegal substances.
- Possession or use of illegal drugs onboard is strictly forbidden. Anyone found using or in possession of illegal drugs on board an Island Windjammers vessel will be put ashore immediately. No compensation will be given.

Rights Reserved and Limits of Responsibility

- Company Terms and Conditions and Contract of Passage govern the transportation of passengers and their baggage.
- Reserving passage on the vessel constitutes acceptance of Terms and Conditions/Contract of Passage

Responsibility / Independent Contractor / Limit of Liability

- Island Windjammers, Inc.'s liability and responsibility does not extend beyond the vessel.
- Any arrangements made by or for the passenger before boarding or when disembarking are at the passenger's own risk.
- Island Windjammers, Inc. does not own or control airlines, ground transportation or hotels.
- Island Windjammers, Inc. cannot be responsible for late arrivals resulting from unexpected delays or interruptions in travel.
- As a convenience to our passengers, Island Windjammers, Inc. may arrange shore excursions or other services, which are operated by independent contractors.

- Island Windjammers, Inc. shall not be responsible in any way for any damage, loss or injury arising in conjunction with services provided by these contractors.
- Any claim for injury or dissatisfaction with services must be addressed directly with the tour operator or service provider.
- Island Windjammers, Inc. reserves the right to refuse passage to anyone if the scheduled trip is judged to constitute a risk to the safety of the guest or any other guests.
- The company's responsibility does not extend beyond the vessel.

Advanced or Delayed Sailings/Itinerary Changes

- Island Windjammers has the right to cancel, advance, postpone or substitute any scheduled sailings, itinerary or port-of-call without notice.
- Island Windjammers may, but is not obligated to, substitute another vessel for sailing and cannot be liable for loss to passengers by reason of such cancellation, advancement, postponement or substitution.
- The Captain's judgment on any action or inaction is considered final.

Medical Condition/Physical Disability

- Medical conditions, or physical disabilities must be reported to Island Windjammers when a reservation is made.
- The ship owners, their employees and agents reserve the right to refuse or revoke passage to anyone who is, in their sole judgment, in such physical or mental condition as to be unfit for travel, or who may require care and attention beyond which the ship owners or their employees can provide.
- Any complication due to medical/mental/physical conditions or disabilities that may arise or occur before, during, or after a cruise will not be the responsibility or the liability of the ship owners, their employees or agents.

Personal Property and Luggage

- Island Windjammers, Inc. is not responsible for luggage, personal property or loss, theft or damage of the same.
- Travel documents (cruise ticket, passport, and airline tickets), medications and valuables should be carried in hand luggage.
- In the event luggage is lost or delayed in transit, Island Windjammers will assist in retrieving the luggage if possible. Guests will be responsible for any costs incurred to retrieve lost luggage.

Smoking

- Smoking is allowed in designated areas only.
- Absolutely no smoking in enclosed areas or below decks.
- Dipping/snuff use is not permitted on board.