



## CRUISE TERMS & CONDITIONS

### RESERVATIONS & PAYMENTS

A **non-refundable** deposit of \$1500 per person is required at the time of booking for all cabins. The balance will be due no later than 90 days prior to sailing. Full payment is required if reserving within 90 days of sailing. If booking online, within 90 days and only a deposit is paid, the remaining balance will be automatically charged to the credit used at the time of booking. Payment may be made with Visa, MasterCard, Discover, or American Express. Apple Pay may be used for online payments. Checks are not accepted. All new and amended bookings made on or after December 5th 2026 are subject to a booking fee - the booking fee is applied by our reservations software and is 2% of the total cabin value and is required at the time of booking. Discounts such as Love For Sail, must be applied at the time of booking and cannot be applied to online bookings - please call our reservations line to book.

### CRUISE CANCELLATIONS

Cruises canceled within 90 days of the sailing date are non-refundable. Any and all cruise credits awarded by Island Windjammers are non-refundable, non-transferable, and not combinable with other discounts or promotions.

### ADMINISTRATIVE FEES

Payments not received by the due date will be subject to a \$250 per person late fee. Late payments not received within 7 days of the due date will result in automatic reservation cancellation. Date changes to reservations more than 90 days from the sailing date will result in administrative fees of \$250 per person for six-night cruises, or \$500 per person for twelve-night cruises. Name changes are not permitted. A \$500 per person administrative fee may be charged if Guest Forms are not completed at least three weeks prior to sailing. Island Windjammers, Inc. has no obligation or liability to guests for non-use of all or a portion of a voyage or other services, whether or not due to causes beyond guest control.

### CRUISE CHANGES & CANCELLATIONS BY THE CARRIER

If the company cancels a cruise within 90 days of the sailing date for mechanical or other company-related issues, guests will be issued a cruise credit. In the event that a cruise must be rescheduled by the company as a result of weather, political events, pandemics, or any other trip interruptions resulting from events beyond the company's control, a cruise credit equivalent to the dollar amount paid for the cruise will be issued to affected guests. Previous discounts or promotional rates will not be applicable towards rebooked cruises.

### TRAVEL REQUIREMENTS

All passengers are required to have valid passports. Visas may be required for non-U.S. citizens in certain ports. Without the proper entry requirements, passengers may not be able to disembark in certain ports of call. All travel documents such as passports, visas, and proof of citizenship, required for disembarkation at various ports of call are the responsibility of the passenger. Consult your consulate to determine documentary requirements or entry permits. Passengers will not be permitted to sail without proper documentation. No refund of cruise fare will be given to any passenger failing to bring such documentation. Please note that passengers name must be exactly as it appears on his or her passport. Identification documents must be surrendered to the purser upon boarding and will be held until the end of the cruise.

### GENERAL TERMS

#### General Acknowledgement & Acceptance

Your reservation serves as your acceptance of the Island Windjammers [Contract of Passage](#) and terms and conditions.

#### **Age Requirement**

Children ages 8 and older are welcome aboard Island Windjammers. Any guest under the age of 21 must be accompanied by an adult aged 21 or over. There is no minimum age requirement for Private Sails.

#### **Right to Refuse Passage**

Island Windjammers reserves the right to refuse passage to any guest for any reason. These include, but are not limited to: rude or antisocial behavior, health and/or safety risks to self or others, overconsumption of alcohol, smoking outside of designated areas, or possession of illegal substances. Possession or use of illegal drugs onboard is strictly forbidden. Anyone found using or in possession of illegal drugs on board an Island Windjammers vessel will be put ashore immediately. No compensation will be given.

#### **Rights Reserved and Limits of Responsibility**

The following terms and conditions and contract of passage contained in your cruise ticket govern the transportation of passengers and their baggage. It is recommended that you take the time to read the terms carefully, as reserving passage on the vessel constitutes acceptance of the terms.

#### **Responsibility / Independent Contractor / Limit of Liability**

Island Windjammers, Inc.'s liability and responsibility does not extend beyond the vessel. Any arrangements made by or for the passenger before boarding or when disembarking are at the passenger's own risk. Island Windjammers, Inc. does not own or control airlines, ground transportation or hotels. Island Windjammers, Inc. cannot be responsible for late arrivals resulting from unexpected delays or interruptions in travel. As a convenience to our passengers, Island Windjammers, Inc. may arrange shore excursions or other services, which are operated by independent contractors. Island Windjammers, Inc. shall not be responsible in any way for any damage, loss or injury arising in conjunction with services provided by these contractors. Any claim for injury or dissatisfaction with services must be addressed directly with the tour operator or service provider. Island Windjammers, Inc. reserves the right to refuse passage to anyone if the scheduled trip is judged to constitute a risk to his or her well being, or that of other passengers. The company's responsibility does not extend beyond the vessel.

#### **Advanced or Delayed Sailings/Itinerary Changes**

Island Windjammers has the right to cancel, advance, postpone or substitute any scheduled sailings, itinerary or port-of-call without notice. Island Windjammers may, but is not obligated to, substitute another vessel for sailing and cannot be liable for loss to passengers by reason of such cancellation, advancement, postponement or substitution. The Captain's judgment on any action or inaction is considered final.

#### **Medical Condition/Physical Disability**

Dietary requirements, medical conditions, or physical disabilities must be reported to Island Windjammers when a reservation is made. The ship owners, their employees and agents reserve the right to refuse or revoke passage to anyone who is, in their sole judgment, in such physical or mental condition as to be unfit for travel, or who may require care and attention beyond which the ship owners or their employees can provide. Any complication due to medical/mental/physical conditions or disabilities that may arise or occur before, during, or after a cruise will not be the responsibility or the liability of the ship owners, their employees or agents.

#### **Tours/Optional Excursions**

Tours/excursions are optional and not included in the cruise fare. Some tours are strenuous. Participants must be in good physical condition. Participants must have proper attire to participate in tours. Examples include hiking shoes, sneakers (no slick bottom shoes or sandals), and sunscreen. Tour operators act as independent contractors. Any claim for injury or dissatisfaction must be addressed to the tour operator directly.

#### **Personal Property and Luggage**

Island Windjammers, Inc. is not responsible for luggage, personal property or loss, theft or damage of same. Travel documents (cruise ticket, passport and airline tickets), medications and valuables should be hand carried. We recommend packing light. In the event luggage is lost or delayed in transit, IWJ will assist in retrieving the luggage, but will not be responsible for any costs incurred.

#### **Smoking**

Smoking is allowed in designated open air areas only. Absolutely no smoking in enclosed

areas or below decks. Dipping is not permitted on board. This policy is strictly enforced.

**Photographs/Video**

During the course of a cruise, Island Windjammers, Inc., may photograph, film, or record passengers and activities. Island Windjammers, Inc. is hereby authorized to take and to use such photographs and videos for marketing and training purposes without being obligated to compensate the passenger.

**Pets**

Pets are not permitted.

**Visitors**

Visitors are not allowed onboard due to security regulations.

Island Windjammers website supersedes all information provided on print material.